



ST HELENS
BOROUGH COUNCIL

Domiciliary Care – Approved List

2021/2022

People's Services

Domiciliary Care Services – Approved List

1 Introduction

Personal domiciliary care means help with everyday living tasks such as getting up and getting dressed, washing, bathing. Agencies providing this type of care must be registered with the regulatory body for care services, the Care Quality Commission (CQC). These agencies are regularly inspected and reviewed to ensure that minimum standards are met.

The information provided below identifies all registered agencies currently providing domiciliary care services within the borough of St. Helens on behalf of the Council or independently of it.

The detail provided is based upon information obtained from CQC and individual providers and includes contact details including whether the provider has an email address.

Information on provision can change and should you wish to check any registration detail you are advised to contact CQC to establish that the domiciliary care provider holds the appropriate registration.

You can contact CQC on 03000 616161 or alternatively via the website by using the link below:-

www.cqc.org.uk

2 Care Standards

All care providers must by law be registered with CQC and are inspected against a set of essential standards of quality and safety. CQC carry out regular inspections and the results of these are available via the CQC website together with their rating of each provider. From April 2015 providers are required to display details of their ratings.

The Council also undertakes its own regular performance monitoring designed to ensure that standards are maintained at all times.

3 Contracts

All providers listed are contracted to provide services on behalf of the Council. These contracts were awarded via a tender process undertaken in 2016 and are subject to regular compliance monitoring.

The list indicates any specific wards within which the provider advises they are able to provide services.

The providers listed as Tier 1 have electronic call monitoring in place and are the first providers the Council would approach. Tier 2 providers do not currently have electronic call monitoring and are approached should Tier 1 providers be unable to pick up a commissioned package.

Should you require any assistance in respect to this information you can contact the Procurement and Contracts section on 01744 67 3492 or via email at **procurement&contracts@sthelens.gov.uk**

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TIER 1 – LIST OF CONTRACTED PROVIDERS (CQC REGISTERED) WITH ELECTRONIC CALL MONITORING

Company Details	Contact	Tel No	Email Address	Billinge and Seneley Green	Eccleston	Moss Bank	Rainford	Windle	Blackbrook	Earlestown	Haydock	Parr	Newton	Bold	Rainhill	Sutton	Thatto Heath	Town Centre	West Park
1 st Class Care (Trading as Yes Care) K1 Pilkington Court, Prescot Business Park, Prescot, Merseyside L34 1QG	Jennifer Prince	033000 21350	jennifer.prince@1st-classcare.co.uk branch@1st-classcare.co.uk	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
Able Support Ltd Able House 1 Micklehead Business Village St Michaels Road St Helens WA9 4YU	Debbie Lee Or Michelle Moynes	01744 853190	enquiries@ablesupport.co.uk	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
Alcedo Care Wigan & St Helens Suite 9 Waterside Court, St Helens, WA9 1UA	Claire Culshaw	01744 747078 or 01942 409561	Claire.culshaw@alcedocare.co.uk	Y	Y	Y	Y	Y	-	Y	Y	Y	-	-	Y	-	Y	Y	Y
Brew 13 Services Limited T/a Kare Plus Warrington Mayne Building, Suite 2 Marsh House Lane Warrington Cheshire WA1 3QU	Ged Brew Or Zowie McMillan	01925 737542	kpwarrington@kareplus.co.uk	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y

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Care Assured Ltd Bearly House 67 Liverpool Road St Helens WA10 1PQ	Denise Cunliffe	01744 615054	denise_careassured@yahoo.co.uk	-	-	-	-	-	Y	Y	Y	Y	Y	-	-	-	-	-	-
Care at Home Group Unit 3 Waterside Court St Helens Technology Campus St Helens Merseyside WA9 1UA	Sharon Lindley Elicia Lindley	01744 371006 or 01925 652800	lindley.elicia@cahg.co.uk Kelton.chelsea@cahg.co.uk lindley.sharon@cahg.co.uk griffin.natalie@cahg.co.uk	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
Connected Health Ltd T/A Connected Health Plus Studio Suite 6D Victoria House Lugsdale Road Widnes WA8 6dJ	Annmarie Myatt	0151 329 3004	Annemarie.myatt@connected-health.co.uk , enquiries@connected-health.co.uk	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y

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Eclipse Unit 14 The Bold Business Centre Bold Lane St Helens WA9 4TX	Julie Hughes	01925 390794 OOH 077171 30327	eclipsecaresolutions@gmail.com	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
Focus on Care Crossley Manor Mill Lane Rainhill St Helens L35 6NE	Amanda Holden Jennifer Balmer	0151 459 1062	amandaholden@focusoncare.co.uk, jenniferbalmer@focusoncare.co.uk	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
Hand in Hand Homecare Agency Limited. First Floor Court. Alexandra Business Park. Prescot Road. St Helens. WA10 3TP	Gaynor Denaro Or Danny Jarvis	01744 775712	handinhandhomecare@hotmail.com	Y	Y	Y	Y	Y	Y	Y	-	Y	Y	-	-	Y	Y	Y	Y
Haydock Community Care 204 Clipsley Lane Haydock St Helens WA11 0HU	Carol Mc Menamy	01744 752588	haydockcommunitycare@live.co.uk	Y	-	Y	-	-	Y	Y	Y	Y	-	-	-	-	-	-	-

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Home Instead Senior Care Suite 1, Fifth Floor, Century House Hardshaw Street, St Helens WA10 1QU	Julia Smith Or Ben Smith	01744 778978	jm.smith@homeinstead.co.uk ben.smith@homeinstead.co.uk	-	Y	Y	-	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
iCare Solutions Merseyside Ltd Unit 29 Bold Business Centre Bold Lane St Helens WA9 4TX	Emily Robinson Lee Kenny	0161 882 0404 option 5	www.icare-solutions.co.uk	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
Local Solutions 101 – 105A Cherryfield Drive Kirkby Liverpool L32 8SA	Beth Cunliffe Or Liam Kennedy	0151 318 9178	hcreviews@localsolutions.org.uk	-	-	-	-	-	-	Y	-	-	Y	Y	-	Y	-	-	-

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Master Quality Healthcare Unit 1, Office 6 Platt Fold Street Leigh WN7 1JH	Jackie Matuka	01924 764566	contracts@mqhealthcareservices.co.uk	-	-	-	-	-	-	-	-	Y	Y	Y	Y	Y	Y	Y	Y
MCJA (Merseycare Julieann Ltd) 05 th Floor Century House Hardshaw Street St Helens WA10 1QW	Karen Kenny	01744 414777	karen.kenny@mcja.co.uk	-	Y	-	-	Y	Y	-	-	Y	-	-	-	Y	Y	Y	Y
New Day Care Ltd Suite 10 Westway House Bridge Street Newton-Le-Willows WA12 9BA	Danielle MacDonald	01925 407576	info@ndcaregivers.co.uk	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	-	Y	Y	Y	Y	Y
NFC 90 Lugsmore Lane, St Helens, WA10 3DL.	Kathryn Feeley	01744 24556	enquiries@nfchasc.co.uk	-	Y	-	-	-	-	-	-	-	-	-	Y	Y	Y	-	Y
Premier Care Limited Cheshire Branch, 1 Froghall Lane, Warrington, Cheshire WA2 7JJ	Jenni Booth	01925 652968 Out of hours - 079493 65072	coordinators@prem-care.co.uk , jbooth@prem-care.co.uk	-	Y	-	-	-	Y	-	Y	Y	Y	-	-	-	-	Y	-

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Quartz Care Limited Offices 6 & 7 Rainhill Business Centre 232a Rainhill Road St Helens L35 4LD	Fearn Jones	074944 24003	office@quartzcare.co.uk	-	Y	-	Y	-	-	-	-	-	Y	-	Y	Y	Y	Y	Y
Rainbow Care Solutions Suite 3 Oak Tree Park Century House Hardshaw St, St Helens WA10 1QU	Florence Britton	01744 343006	merseyside@rainbowcaresolutions.co.uk	Y	Y	Y	Y	Y	Y	Y	Y	-	-	-	-	-	-	Y	-
Select 4 Care Ltd Unit 17, Lea Green Business Park Eurolink St Helens WA9 4TR	Rehana Abbas	0330 0947 770	Select4care@outlook.com	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y

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Tabeth Care Alexandra Business Park Prescot Road St Helens WA10 3TP	Precious Gaba Or Paul Ward	01744 778959 & 07731 016030	info@tabeth.co.uk	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
Together Care Care Solutions (St Helens) Ltd St Helens Chamber, Office 30, Salsbury Street off Chalon Way St Helens WA10 1FY	Michael Burke	01744 742383	michael@together-care.co.uk	Y	Y	-	-	Y	Y	-	-	Y	Y	Y	Y	Y	Y	Y	Y
Unite Healthcare Ltd Wilkinson House 14 Tasker Terrace Rainhill St Helens L35 4NX	Heidi O'Neale Or Claire Butler	0151 493 2212	heidi@unitehealthcare.co.uk	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y

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TIER 2 – LIST OF CONTRACTED PROVIDERS (CQC REGISTERED) WITHOUT ELECTRONIC CALL MONITORING

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Bluebird Care (St Helens) 70 Cambridge Road St Helens WA10 4HD	Hayley Allen	01744 759526	sthelens@bluebirdcare.co.uk	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
Brown's Short Break Respite Ltd Nunn Street Parr St Helens WA9 1SF	Alan Brown Or Marie Brown	01744 778357	alanbrown@bsbr.org.uk	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
Caring Connections Ltd Unit 15, The Ashcroft Centre Ashcroft Road Kirby Industrial Estate Merseyside L33 7TW	Linda Sheilds	0151 289 2761	rachael.fraser@caringconnections.org.uk	-	Y	-	-	-	-	-	-	-	-	-	Y	Y	Y	Y	-

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Crossroads Care North West Unit 10 Waterside Court St Helens WA9 1UA	Paula Bell	01744 612499	paula.bell@crossroadscarenw.org.uk	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
Heron Care Ltd Unit 4 Helsby Court Sinclair Way Prescot Business Park Liverpool L34 1PB	Paul Bartley	0151 430 0033	enquiries@heroncare.com	-	-	-	-	-	-	-	-	Y	Y	Y	Y	Y	Y	Y	-
Sage Care Ltd 97 Heaton Street Standish Wigan WN6 0DA	Wendy McCall	01257 478720	wendy.mccall@comfortcall.co.uk wigan@sage-care.co.uk	Y	Y	Y	Y	-	Y	Y	-	-	-	-	-	-	-	-	-
SOS Homecare Ltd Unit 8 Waterside Court Technology Campus St Helens WA9 1UA	Gareth Rogerson Or Kerry Linaker	01744 757564	garethrogerson@soshomecare.co.uk kerrylinaker@soshomecare.co.uk	Y	Y	Y	-	Y	Y	Y	Y	Y	Y	-	-	Y	Y	Y	Y

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The Human Support Group (T/a Homecare Support) Phoenix House Spring Road Widnes Cheshire WA8 0NL	Rachel Woodruff	01928 529187	merseyside@homecaresupport.co.uk	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y

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Integrated Care And Support Services 60 Kitchener Street St Helens WA10 4LY	Cheryl Heaton	01744 736699	i.c.a.s.s@hotmail.co.uk	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
Lancaster Leyland Care Ltd Also known as Second To None 115 Greenfield Road, Dentons Green St Helens WA10 6SH	Suzanne Lancaster	01744 735544	second_to_none@hotmail.co.uk	-	Y	Y	Y	Y	Y	-	-	-	-	Y	-	Y	Y	Y	Y
Mayden Support Ltd Dallam Court Dallam Lane Warrington Cheshire WA2 7LT	Takunda Mukoyi	01925 506128	info@maydensupport.co.uk							Y	Y	Y	Y			Y			

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PCS Personal Care Services Ltd Suite 6, West Lancs Inv Centre, White Moss Bus Park, Maple View, Skelmersdale WN8 9TG	Nicola Connolly	01695 553930	allocations@personal-care-services.co.uk	Y	Y	Y	Y	-	-	-	-	-	-	-	-	-	-	-	-
Santa Monica Healthcare Group Ltd 36 Vista Road Newton-Le-Willows Merseyside WA12 9ER	Marie Alderman	01925 223030	office@santamonicahealthcare.co.uk	Y	Y	Y	-	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
The Human Support Group Ltd T/a Homecare Support Phoenix House Spring Road Widnes Cheshire WA8 0NL	Rachel Woodruff Or Dan Masters	01928 529187	merseyside@homecaresupport.co.uk	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y

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Victoria Community Care Ltd Unit 6, Helsby Court Prescot Business Park Prescot Merseyside L34 1PB	Bernadette Thomas	0151 546 4400	office@vccl.biz	-	Y	-	-	-	-	-	-	-	-	-	Y	-	Y	-	Y