



Services for Vulnerable Adults – Accredited Providers



1 Introduction

The information provided in respect of social care providers i.e. address details, service user groups, is based upon information obtained from the Care Quality Commission (CQC) and individual care providers themselves.

Agencies providing this type of care must be registered with the regulatory body for care services, the Care Quality Commission (CQC). These agencies are regularly inspected and reviewed to ensure that minimum standards are met.

The detail provided is based upon information obtained from CQC and individual providers and includes contact details including whether the provider has an email address.

Information on provision can change and should you wish to check any registration detail you are advised to contact CQC to establish that the care provider holds the appropriate registration.

You can contact CQC on 03000 616161 or alternatively via the website by using the link below:-

www.cqc.org.uk

2 Care Standards

All care providers must by law be registered with CQC and are inspected against a set of essential standards of quality and safety. CQC carry out regular inspections and the results of these are available via the CQC website.

CQC are currently introducing a rating system for providers and the result of this will appear on the appropriate page of the CQC website for each provider. From April 2015 providers are required to display details of their ratings as they become available.

The Council also undertakes its own performance monitoring designed to ensure that standards are maintained at all times.

3 <u>Service Provision</u>

The listing below indicates the type of service(s) a provider can provide. This will predominantly be a support service within a supported living setting where care can be provided on a 24 hour, seven days a week.

4 <u>Service User Group</u>

This indicates the service user group for which the provider is registered to provide care support services. The information will also identify where a provider is registered to provide services for people other than vulnerable adults, for example, children and Young Persons.

Should you require any assistance in respect to this information you can contact the Procurement and Contracts Team on 01744 673492 or via email at procurement&contracts@sthelens.gov.uk

Provider Name	Contact Details	Service Group	Service
1st Enable Technology Centre Inward Way Ellesmere Port CH65 3EN	Sarah Dawson (RNLD) Clinical Director/Nominated Individual 0151 3480227/07766767288 Sarah.dawson@1stenable.co.uk Jeff Dawson Managing Director 1st Enable Mobile: 07825 728250 Direct Dial: 0151 3182337 Head Office: 0151 3182330 E-Mail: jeff.dawson@1stenable.co.uk Web: www.1stenable.co.uk	Positively Supporting and Empowering People with Learning Disabilities as equals from 16+ Including diagnosis of: Mental health Physical and sensory disabilities Acquired brain injury Autism Spectrum Disorders (ASD) Personality disorders Behaviours which challenge (including those with past history within the criminal justice system). Palliative care, Nursing requirements, Dementia, Neurological conditions	Supported Living* Short Term Supported Living* (Living Escapes) Outreach* Positive Behavioural Support (PBS)* Skills Development Service (work placements, on the job training, development working in conjunction with Cheshire College) *All these services can access Skills Development Service
Able Support 1 Micklehead Business Village St Helens WA9 4YU	Michelle Moynes 01744 853190 <u>michelle.moynes@ablesupport.co.uk</u> enquiries@ablesupport.co.uk	Dementia, Mental Health Conditions, Physical Disabilities, Sensory Impaired, Substance Misuse/Dependants, Adults over age 65 years, Adults under 65 years	All aspects of Personal Care & Bathing, Meal Preparation & Support with Feeding where required, Administration of prescribed medication including ordering and collection, Continence care & Support, PEG feeding and Administration of Medication via PEG, Domestic & Laundry Tasks Support, Shopping – Both accompanied & unaccompanied, Budgetary Support and Bill Paying, Sit-In Services, Community Presence & Socialisation, Palliative Care
Access Community Services PO Box 368 Southport PR8 6YD	Phil Jones/ Judith Dickinson Registered Managers 01704 541133 jude.dickinson@accesscommunityservices.co.uk rachel.jones@accesscommunityservices.co.uk	Support people with mental health problems, physical disabilities, Autism Spectrum Disorder	Provide services to people with learning disabilities. Packages ranging from one hour per week to full twenty-four hour packages.

Accomplish Group Merseyside Supported Living Goodlass House Goodlass Road Liverpool L24 9HJ	Lynn Lavelle Regional Manager Merseyside Mob: 07854 010 338 E-mail: lynn.lavelle@accomplish-group.co.uk Business Development - katie.drakeford@accomplish- group.co.uk Referrals - julie.seal@accomplish-group.co.uk Marketing - jason.smith@accomplish-group.co.uk Tenders - lena.cruchley@accomplish-group.co.uk	Providing support for people with Learning Disabilities, Acquired Brain Injury and Mental Health diagnoses Registration covers 16 –17 year olds plus 18+ years Specialists in Good Autism Practice (50+ Good Autism Practice Champions across the Group). Specialists in Positive Behaviour Support. Specialised clinical support	Supported Living Services across the Merseyside Region. Clients living in Merseyside funded by Local Authorities across the country in addition to Health funded clients Support includes: Personal Care, Meal Prep, Managing, Finances, Community Access, Activity Planning and Managing Challenging behaviour.
Alcedo Care 9 Waterside court St Helens Technology Park St Helens WA91UA	claire.culshaw@alcedocare.co.ukTel: 01744 747078vikki.mills@alcedocare.co.ukClare Murray – Complex Care Operations ManagerEmail: clare.murray@alcedocare.co.uk Tel: 07496820226ComplexCare@alcedocare.co.uk	We provide a complex service to both children and adults. Our packages are bespoke to the individuals needs ranging from calls of 30 minutes to 24hr care and support, we can also offer 1-1 care to clients. 2:1 – specialised bespoke POC	Provides complex care services for both children and adults with a wide range of complex conditions. All packages are bespoke to meet the needs of the clients. Packages to include: Learning disabilities, MND, Epilepsy, ABI, TBI, Peg feeding, medication, MS, Spinal injuries, PBS, Autism, palliative care. Trachy/ vented suction care – complex care team of nurses for clinical nurse led POC
Alphacare NW 27-29 Belmont Road Anfield Liverpool L6 5BG	Selina Leatherbarrow (Domiciliary Care) Selina.Leatherbarrow@alphacarenw.co.uk Tony McConville (Supported Living) <u>Tony.mcconville@alphacarenw.co.uk</u> Main office number 0151 263 3400	Learning Disabilities, Mental Health, Older People, Generic Care, Health and Social Care, Challenging Behaviour	Domiciliary care at home and supported living
Alternative Futures Group Exchange Station Tithebarn Street Liverpool L2 2QP	Karen Redhead – Mental Health 0151 489 5501 Liam Kingdon – LD – no longer works at AFG Lee James- Quality Improvement Manager <u>lee.james@afgroup.org.uk</u> 07551 305 287	Learning Disabilities, mental health, specialise in Autism and also with Complex and Challenging support needs.	Supported Living services, direct/floating support, outreach and bespoke individual service. Provide service user specific day care packages built around specific needs and wishes of the service user.

	Andrea Head of Operations or Carol Toner Head of Development and Gill Jackson Business Development Manager Stacey Feerick Area Manager for St Helens <u>stacey.feerick@afgroup.org.uk</u> 07824 095 827 <u>Andrea.Roach@afgroup.org.uk</u> <u>Carol.Toner@afgroup.org.uk</u> <u>Gill.Jackson@afgroup.org.uk</u> <u>Diane.stanley@afgroup.org.uk</u>		
Aspirations Essex House, Middle Unit Office, 2 Bridle Road, Bootle L30 4UE. <u>https://www.aspirationscar</u> e.com/	Janine Crook (Registered Manager) <u>Janine.Crook@aspirationscare.com</u> Mobile: 07570 681 745 Lyndsay Langley (Head of Business Development) <u>lyndsay.langley@aspirationscare.com</u> Mobile:07587037027	Aspirations are a specialist national supportingliving provider. <u>https://www.aspirationscare.com/</u> We provide support with all aspects of daily living with a focus of promoting independence.	We provide support to people with learning disabilities / mental health / physical disabilities / Autism and or complex support needs across England and Wales. Presently we support individuals across Merseyside and the wider North West region. Packages of support vary from minimal outreach support to more comprehensive packages of care and support ie 2:1 /1:1 support 24hours. We have established relationships with our tried and trusted housing partners who we work closely with in sourcing accommodation, they have extensive experience of not only working in the sector to develop high quality sustainable housing but also have a good understanding of the way we work and also hold the needs and wishes of the individuals in the highest regard.

Autism Initiatives Petersfield, Sefton House Bridle Road Bootle Merseyside L30 4XR Tel: 0151 330 9500	Chris Rowles Area Manager 0151 330 9500 tenders@autisminitiatives.org <u>Chris.rowles@autisminitiatives.org</u>	Autism Spectrum Disorder for both Children & Adult Services, Mental Health issues and people with learning and physical disabilities.	Education & Residential placements, respite, residential care homes, employment and day opportunities
Bespoke Health & Social Care Foxhall Business Centre 2 King Street Nottingham NG1 2AS	Sarah Leary – Service Development Manager North Region <u>Sarah.leary@bhsc.care</u> <u>referrals@bhsc.care</u> 07495965883 Hannah Mathers – Service Development Manager LDA <u>Hannah.mathers@bhsc.care</u> 07715 901 385 Learning Disability and Autism & Mental Health	Service Group Specialising in care for clients with complex care needs : Paediatrics, Spinal Injuries, Ventilation Care ,Acquired Brain Injuries, Palliative Care, Neurological, Physical Disabilities, Learning disabilities and specialist Mental Health packages	Service The service is Nurse led for both divisions, our clinical team ranging from Paediatric Nurse Specialist and Adult Nurse Specialist to LD & Mental Health Nurse Specialist. We recognise clinical complex needs and challenging behaviours. Each service user can be allocated from 50hrs per week up to 24 hours per day of 1:1 to 5:1 care a day dependent on their individual needs and risk. We also offer Live-in services.
Brothers of Charity Thingwall Hall Thingwall Lane Liverpool L14 7NY	Kerry Bibby Head of Finance Kerry.bibby@brothersofcharity.org.uk 0151 228 4439 07919 476 947	Adults with Learning Disabilities and transitional / Young People with Learning Disabilities. Asperger's / Autism.	Supported Living / Registered & Nursing Care / Supported Employment / Social Enterprises / Specialist Day Services / Floating Support / Respite Services / Community Access.
	Marie Brown - Managing Director	Support adults from the age of 18+ with any	

Browns Short Break Respite Nunn Street Parr St Helens WA9 1SF	Alan Brown - Manager 01744 778357 <u>mariebrown@bsbr.org.uk</u> <u>alanbrown@bsbr.org.uk</u>	disabilities	Support adults from the age of 18+ with any disabilities on a 1-1 basis, working, socialising, college and respite in the UK and abroad. Day Care, Domiciliary care and respite care.
Candour Care Group Itd, 134 Market Street, Newton Le Willows, WA12 9BU	Paul Serrio Managing Director/Registered Manager MOB – 07821 627871 Office –01744 775663 paul@candourgroup.org.uk Steph Morris	Group - Elderly care including dementia and cognitive impairments/ Adults with physical and mental health needs/physical disabilities and Learning disabilities/ Adults requiring support at home with enduring mental health issues/Personal care services/medication and day to day support and care.	Domiciliary care and support at home.
Caring Connections Unit 15 Ashcroft Centre, Ashcroft Road, L36 7TW	Katy Turner, <u>Katy.turner@caringconnections.org.uk</u> Registered Manager 0151 289 2761	Provide a full range of care support services and specialist care support services. Support for children with disabilities, support for young people through transition, support for adults right through to elderly service users with disabilities or who have frailty and mobility issues. Some of our services include supporting service users with care needs including Mental Health, Learning Disability, Acquired Brain Injury, Autism, Asperger's, Dementia, Sensory Impairment, Frailty Issues, Transition Support, Palliative Care and many more.	Provide a full and comprehensive range of care support and specialist care services across 24 hours a day and 7 days per week. Support is person centred and is delivered by fully trained care staff within service user's homes, within community settings, supported living environments and other settings as required.
Care at Home Group Unit W1, Warrington Busniess Park, Long Lane Warrington WA2 8TZ	Kirsty Evans 01925 652800 <u>evans.kirsty@cahg.co.uk</u>	Positively supporting and empowering our client group from 18+. Mental health Physical and sensory disabilities Acquired brain injury Autism Spectrum Disorders (ASD) Personality disorders Behaviours which challenge Palliative care, Dementia, Neurological conditions	Community based services, enabling social inclusion, respite home services and home support services. Offering a comprehensive suite of support for adults from short support visits to 24- hour support in your own home. Our support services are operational 7 days a week, 365 days a year. Care tasks include domestic support and shopping, bathing & dressing, administering

		Personal care	prescribed medication, feeding, continence care, exercise programmes for rehabilitation and development under the instruction of medical professionals.
Care Watch 7 Riversway Business Village Navigation Way Preston PR2 2YP	karenhodson@carewest.co.uk 01772 766540	Learning Disability/ Mental Health Support	Dementia Care and complex support, domiciliary care, learning Disability/ Mental Health Support, children & families.
Caring Alternatives Gibfield Enterprise Centre 1 Gibfield Park Gibfield Park Avenue Atherton Greater Manchester M46 0SU	Margaret Swanson Director 01942 871 469 <u>m.swanson@caringalternatives.co.uk</u> b	Learning Disabilities Physical Disabilities Acquired Brain Injury Autism and Aspergers Mental Health Services	Floating support services
Castlerock Century house Hardshaw street St helens WA10 1QU	Manager Liandiann Sutton Lindiann.sutton@ceracare.co.uk	Support of service users with Acquired Brian Injury. Learning Disabilities, Mental Health PSD, Challenging Behaviour, Care of the Elderly and Palliative Care. Physical and Sensory Disabilities.	From half hour support to full 24/7 support, service including domestic duties to complex care and support
Cavalry Healthcare Burlington House Crosby Road North Liverpool L22 0PJ	Michael Medlicott Chief Development Officer 07714 474 826 michael@cavalrycare.co.uk	We are a complex care provider who specialise in Tracheostomy, none invasive ventilation, ABI, Spinel, Gastrostomy/Peg and end of life care in peoples own homes.	Domiciliary Care, Specialist Service

Community Care Options 1-3 The Courtyard Calvin Street Bolton BL1 8PB	support@comco.org.uk ray.bates@comco.org.uk	Learning Disabilities, Physical Disabilities, Acquired Brain Injury, Mental Health, Complex emotional/psychological needs	Domiciliary Care, Specialist Clinical Service
Community Independent Living14 Big Padlock Diary Business Park Long Lane Liverpool L9 7BD	Precious Masanga Registered Manager precious.masanga@c-i-living.co.uk Tel: 0151 245 0582 Mob: 07944655180 Victor Gorezwarimwa Managing Director info@c-i- living.co.uk Tel: 0151 245 0583	Our Service Users include: • Adults with learning and physical disabilities • Adults who have mental health problems • Older people • Adults who have spent time in hospital rehab due to a brain injury • Adults and young people with a disability who have spent time in residential care and are moving towards independent living or transitioning to adulthood	Our supported living provides support to help individuals live as independently as possible. At Community Independent Living we aim to provide the best quality of life possible. We believe that individuals should be at the heart of the planning process for all services and support. All support given is tailored to suit the needs of each individual we support.
Community Integrated Care Old Market Court Miners Way Widnes Cheshire WA8 7SP	0151 420 3637 Jo.Harrison-smith@c-i-c.co.uk Joy.barber@c-i-c.co.uk samantha.brennan@c-i-c.co.uk England.Services@c-i-c.co.uk	Learning Disabilities, Mental Health, Senior Care (elderly and dementia care), Addictions outreach and Homelessness relief for adults. Autism/ aspergers syndrome/ Alcohol, Drug and gambling addictions.	Registered Care, Supported Living, Floating Support Services, Day Services, Vocational training, Supported Employment, Addictions Outreach, Homelessness Relief.
Creative Support Wellington House 131 Wellington Street Stockport SK1 3TZ	Lucy Bell Business Manager 0161 236 0829 tenders.email@creativesupport.co.uk	Learning Disabilities and Mental Health Needs.	We deliver a wide range of person centred accommodation and community based support for people with a learning disability, mental health needs, physical disability & health needs. Our current local services includes supported living, respite & short breaks.
Crossroads Care North West Unit 10	01744 612499 Paula.bell@crossroadscarenw.org.uk lynn.mellor@crossroadscarenw.org.uk	Vulnerable Adults and Children, Challenging Behaviour, Frail Elderly, Dementia,	Home and Community Support, Continuing Health Care Support, Hospital Discharge, Re-enablement,

St Helens Tech Campus Waterside Court St Helens Merseyside WA9 1UA		Parkinson's, Learning Disabilities and Complex Physical & Sensory Disabilities, Palliative and End of Life Care. Complex children's community support.	Carer Respite Breaks, Waking nights and Sleep ins, Domiciliary Support.
Emergency Personnel Exchnge Tower, 1 Harbour Exchange Square, E14 9GE	Leyla Hyda – Registered Manger 0207 2230000 Leyla Hyda <u>leyla@ep-homecare.co.uk</u> Tyler Burroughs – Business Development Manger – 0207 2230000 <u>tyler@ep-healthcare.co.uk</u>	Emergency Personnel is a leading supplier of complex care in the United Kingdom, where five-star care is paramount. Our mission statement is simple: "Providing Unparalleled Care and Safety to the complex care Sector" We're proud and passionate about providing the best complex care in the community and at home, empowering our clients to flourish and live the best quality of life possible We have built a fast-growing reputation by delivering bespoke care packages, tailored to each of our client's requirements. This is achieved through our meticulous vetting process, we source experienced, caring and reliable staff, supported by our vast experience and extensive knowledge of the sector. We provide a 24/7 'on-the-road' assessment and compliance team, ensuring all your needs are met, at any given time providing you with peace of mind your provider can take care of every little detail for you. Contact one of our team today on 0207	Emergency Personnel is a leading supplier of complex care in the United Kingdom, where five-star care is paramount. Our mission statement is simple: "Providing Unparalleled Care and Safety to the complex care Sector" We're proud and passionate about providing the best complex care in the community and at home, empowering our clients to flourish and live the best quality of life possible We have built a fast-growing reputation by delivering bespoke care packages, tailored to each of our client's requirements. This is achieved through our meticulous vetting process, we source experienced, caring and reliable staff, supported by our vast experience and extensive knowledge of the sector. We provide a 24/7 'on-the-road' assessment and compliance team, ensuring all your needs are met, at any given time providing you with peace of mind your provider can take care of every little detail for you.

		223 0000, to find out how we can provide a bespoke and professional solution for you.	Contact one of our team today on 0207 223 0000, to find out how we can provide a bespoke and professional solution for you.
Focus Care Agency 13 Metro Centre Peterborough PE2 7UH	Elain.cole@focuscareagency.com 01733 261 233	Learning Disabilities Mental Health Disorders Autistic Spectrum Disorders Acquired Brain Injury Profound and complex needs Challenging Behaviours	Provide supported living within housing with care model (HWC) to tenants and owner occupiers living alone or with others. Support and care is provides for 24 hours a day and no less than 70 hours per week depending on the individual's needs – packages built around the individual wishes of the service user.
Glen Elg Suite A, Ground Floor Aintree Building Aintree Way Aintree Racecourse Retail & Business Park Liverpool L9 5AQ	Gail Murray Office Manager 0151 525 7893 enquiries@glenelgsupport.co.uk	Learning Disabilities, Physical disabilities and mental health, Learning Disabilities.	Domiciliary Care and Supported Living
Grays Healthcare Vortex Court Building 2000 Enterprise way Liverpool L13 1FB	Referrals@grayshealthcare.com 0151 255 2830	Support individuals with a mental illness, learning disability or an ABI (acquired brain injury); our care is provided throughout the transition to the individual's chosen home destination	The service recognises complex needs and challenging behaviours, therefore each service user is allocated up to 24 hours of 1:1 or 2:1 care a day dependent on their individual needs and risk.
Heron Care Unit F4, Helsby Court Sinclair way, Prescot Business Park Knowsley, Liverpool, L34 1PB	Paul Bartley Registered manager 0151 430 0033 paul.bartley@heroncare.com	Learning Difficulties, Brain Injury, Mental Health, Physical Disabilities, Respite (short term stay). Personality disorders, mental health services specialist training.	Support in the home or in accommodation provide through housing associations and/ or private landlords provide care from one hour a day to 24 hours per day Domiciliary care / Home care

Home Instead St Helens Suite 5.1 Century House Hardshaw Street St Helens WA10 1QU 01744 778978	Julia Smith Managing Director 01744 778978 jm.smith@homeinstead.co.uk Ben Smith (Main Contact) Operations Director 01744 778978 ben.smith@homeinstead.co.uk Charlotte McGregor Director of Care Services registered Manager 01744 778978 charlotte.mcgregor@homeinstead.co.uk	We provide a full range of flexible, bespoke person centred services to all our clients. We can provide support to; (but not exclusively) Learning Disabilities, Autistic Spectrum Disorder (inc Asperger's Syndrome), Senior Care (elderly and dementia care), Acquired Brain Injuries, Complex Care, Physical Disabilities, Sensory Impairments, and Palliative Care.	We offer a comprehensive range of domiciliary care support services from one hour to twenty four. Support is person centred and is delivered by highly trained, named, caregivers within clients' homes, community settings, supported living environments and other settings as client needs require. We provide individualised, bespoke, flexible care packages built around the specific needs and wishes of the client.
ICCM Ltd ICCM House 2 Swallow Court Kettering Venture park Kettering NN15 6XX	Rachael Allen (Operations Director) <u>rallen@iccmcares.co.uk</u> Sheila Bowden (Clinical Director) 01536 525220 <u>sbowden@iccmcares.co.uk</u>	Specialising in care for clients with complex care needs. Including ventilated clients, Physical disabilities, Acquired Brain Injury, Spinal Cord Injury, Neurological conditions	ICCM specialise in the delivery of care to adults living with profound disabilities and complex care needs in their own homes. We specialise in spinal cord injury and clients with other physical disabilities. ICCM provides live-in care on a rota basis. We have highly skilled team of Care Managers and Clinical Nurse Specialists to ensure that clients receive a bespoke and quality care provision.
IDEM Living Ltd 6 Stable Court, Water Lane, L35 1RD	0151 480 9000 Head of Adult Services Becky Reavey <u>becky.reavey@idemliving.org</u>	Autism and Learning Disabilities	Provides Supported Living services. Are a specialist provider of transition services and work with several housing providers to provide person centered support
Independent Living Alliance 23 Greenland street, Liverpool	0151 7070320.		Supported housing, floating support, domiciliary care, link to specialist

L1 0BS, phone number	Phil Tattersall - Development Manager <u>phil.tattersall@lifeways.co.uk</u> Gail Churchill – operations Manager <u>Gail.Churchill@Lifeways.co.uk</u> Jill Diamond – Operations Manager <u>Jill.Diamond@Lifeways.co.uk</u> -	Learning Disability, Mental Health, Challenging behaviours,	psychology support
Integrated Care And Support Services Ltd 60 Kitchener Street St Helens WA10 4LY	Cheryl Heaton Manager 01744736699 or 07842 014493 i.c.a.s.s@hotmail.co.uk	Learning Difficulties, Physical Difficulties, Mental Illness, Sensory Impairment, Dementia, Misuse Of Drugs And Alcohol And Eating Disorders from ages 8 – 25 years	Provide assistance with personal care, assistance to support families were needed, one to one support, respite at home, waking nights and sleep ins, 24 hour care, assistance to school/college, activity clubs, school/college clubs, holidays and group outings
Jane Lewis Merchants House Crook Street Chester CH1 2BE	01244 40 40 80 Opt 2 <u>enquires@janelewis.co.uk</u> <u>leanne.oakes@janelewis.co.uk</u>	Paediatrics, Spinal Injuries, Acquired Brain Injuries, Palliative Care, Neurological, Physical Disabilities, Learning disabilities and specialist Mental Health packages.	We provide bespoke person centred care packages for adults in their own homes in addition to supporting at college or school and accessing the community. We cover from 6hrs up to 24/7 packages of care and also have a live in care provision.
Just One Healthcare Ltd 12 Tapton Way Wavertree Business Village Liverpool L13 1DA	Greg Price 0151 228 0299 greg.price@justone.org.uk info@justone.org.uk	Learning Disability, Complex Health Needs, Acquired Brain Injury, Mental Health, Physical Disability, Drug & Alcohol Misuse, Dementia, Elderly, Autism/Aspergers, Sensory Impairment, Challenging Behaviours, Palliative Care, Transition	Bespoke support for people at home or in the community. Support from 2 hour per day up to 24 hour support with waking nights and sleep ins. Floating support is our niche as is our ability to deliver care/support to people with complex needs
Kareplus (Franchise Name: Brew 13 Services Ltd) Unit 17 Waterside Court, St Helens, WA9 1UA	Rebecca.Pinder@kareplus.co.uk Ged Brew <u>Ged.brew@kareplus.co.uk</u> 01925 737542	Adults with learning and physical disabilities. Adults who have mental health problems •Adults with Dementia, Alzheimer's or Parkinson's Disease. Adults whom have suffered a Stroke. Adults whom have sadly come to the end of their life.	Domiciliary care at home and supported living

		Adults that have complex needs.	Specialist Clinical Service
		We offer support with a range of domestic services and housework.	
		We offer companionship services which can be tailored to meet your individual needs and we ensure flexibility at all times. We assist you with a wide range of activities such as shopping trips and days out.	
Leonard Cheshire Disability 22 Sorogold Close St Helens Merseyside WA9 1Bt	Contact number - 07793804345 01744 603962 Lisa.Pratt@Leonardcheshire.org Lesley Billington	Learning Disability, Physical Disabilities, Acquired Brain Injury	Provider of community based support for young adults aged 18 – 64 with physical or learning disabilities or acquired brain injury. Provision of domiciliary care packages to suit individual needs.
	Leslie.billington@leonardcheshier.org		
Lifeways Community Care Mitchell House King Street Chorley Lancashire PR7 3AN	0151 708 2940 Kirsty Byrne@Lifeways.co.uk Paula.Welsh@Lifeways.co.uk Claire.Mullarkey@Lifeways.co.uk	Learning Disabilities, Acquired Brain Injuries, Mental health needs or physical disabilities.	Provide support for any vulnerable adult who requires intensive support i.e 20 hours per week Supported Living, Short Breaks and Outreach
Making Space Lyme House 46 Allan Street Warrington WA2 7JB (01744 734891/731076)	Caroline Yates Team Leader 07843268095 <u>Caroline.yates@makingspace.co.uk</u> Kim Smith Regional head of Operations 07843268104 <u>Kim.Smith@makingspace.co.uk</u>	Mental Health / Learning Disabilities / Physical Disabilities Downs Syndrome Complex Needs / Challenging Behaviour's / Autism / Asperger's / Dementia	Provides person centred care & support packages tailored to meet individual needs. Ranging from 24 hour support, outreach, support with tenancy, transition & support to access social, leisure & employment along with health & wellbeing appointments with other services.

	Head Office 01925 571680		
Master Quality Healthcare Services Ltd Office 6, Unit 1 Platt fold Street Leigh WN7 1JH	Ralph Pickering Of Kintradwell or Jackie Matuka <u>contact@mqhealthcareservices.co.uk</u> <u>ralph@mqhealthcareservices.co.uk</u> 01616378991/07757806825	Support Young people and adults with mental health conditions, learning disabilities, Forensic history and Acquired brain injury, Dementia, Eating disorders, Physical disabilities, Sensory impairments, Substance misuse problems, Caring for adults under 65yrs and over 65yrs	24/7 Supported Living Services Live-In-Care 16+ Supported Living Services We also provide Domiciliary Care Services and Community support. We can facilitate emergency placements
Mayden Support Ltd 1 Froghall Lane Warrington WA2 7JJ Tel: 01925 506 128 www.maydensupport.co.uk	Trust Chibi Director (RNLD & NVQ 5, Health and Social Care) Mob: 07763 827703 Tel: 01925 506 128 E-mail: trust@maydensupport.co.uk Catherine Appleby Registered Manager, (NVQ 5, Health and Social Care) Mob: 078 00 608 530 Tel: 01925 506 128 E-mail: cath@maydensupport.co.uk Lee Macclure Operations Manager, (NVQ 5, Health and Social Care) Mob: 0782 1656 660 E-mail: Leemcclure@maydensupport.co.uk	 Specialisms/services Dementia Learning disabilities Mental health conditions Personal care Physical disabilities Sensory impairments Caring for children (0 - 18yrs) Caring for adults under 65 yrs Caring for adults over 65 yrs 	Our services include: Specialist person centred support for the group of people we support to live life the way they want to. Nurse led support from RNLDs, RMNs and RGNs. Domiciliary care and support with aspects of everyday life. Community outreach services such as support in being confident and community participation. 24-hour support if needed 7 days a week. Access to education, voluntary and paid employment opportunities

Mountbatton Care Services Bootle Merseyside L20 4BG	Martin Croston Company Director <u>martin@mbcare.org</u> James Croston Operations Manager james@mbcare.org 0151 920 5797	Mental Health/Physical and sensory disabilities/Acquired brain injury/Autism Spectrum Disorders (ASD)/Personality disorders/Behaviours which challenge (including those with past history within the criminal justice system)/Palliative care/Dementia/Learning disabilities/Adults with Forensic history and Individuals with a dual diagnosis.	Mountbatton Care is a professional independent organisation, who provides care/support services to adults with complex needs and/or physical difficulties and who ma y display behaviours that are challenging or inappropriate. Supported is provided in a Supported Living setting.
Next Stage – A Way Forward Limite Comtech House 28 Manchester Road Bolton Lancashire BL5 3QJ	Paul orark Business Manager 01942 818569 07880 202666 info@nextstageltd.org.uk	Learning Disabilities/ Mental Health/Physical Disabilities/complex needs/challenging behaviours and service users with an acquired brain injury	Offer placements and support packages for adults to enable them to move back into the community from residential or hospital units. Each package is built around the individual (Don't provide 15m or 30m calls)
NFC Health & Social Care Ltd 90 Lugsmore Lane Thatto Heath St Helens WA10 3DL	Registered Managers Kathryn Feeley/Lynsay Francis 0151 345 6584 07988379728 enquiries@nfchasc.co.uk 01744 24556	Service group- adults over 18-65 and 65+. We provide complex care needs, dementia care, palliative care, acquired brain injury. Some of our services will include supporting people with mental health and learning disabilities	NFC provide a full range of comprehensive domiciliary care services and specialist care services, led by our nurse led which includes clinical intervention services working closely with other professionals in preventative strategies. Wound management, blood sugar monitoring/insulin injections, end of life care, stoma & urostomy care, tracheostomy and ventilator care, peg/gastrostomy care, well being checks. All our care staff will be fully trained in the specific area of care, care can be provided 24 hours a day 7 days a week, in service users own home, and other community settings complex conditions such as spinal injurie, Tracheostomy & vent care and other complex health conditions

Northern Healthcare Helena's House 6 Roby Road Huyton L36 4HE	Vicki Hoyle Business Development Manager 07741906123 victoria.hoyle@northernhealthcare.org.uk Tracey Rowbotham Business Development Manager 07788264857 tracey.rowbotham@northernhealthcare.org.uk	Supporting 18+ with a diagnosis of: Mental health Mild learning disability Acquired brain injury Autism Spectrum Disorders (ASD) Behaviours which challenge (including those with past history within the criminal justice system).	The team at Helena's House provide 24/7 support for people with a variety of mental health conditions. Our residents come to us from a number of different pathways; they may need greater 'step down' support following a period in an acute hospital or forensic service. Our experienced multi-disciplinary team help our residents to achieve their next steps, from simple tasks such as dieting and budgeting, to longer term goals such as gaining employment.
North West Community Services Limited Charnock Road Fazakarley Liverpool L9 6AW WN6 0XF	Beverley Parkin Manager 01942 709210 Merseyside branch 0151 524 3606 Standish branch 01257 448618	Learning Disabilities, Physical & Sensory Disabilities, Acquired Brain Injuries, Mental Health, Old Age/Nursing, Asperger's Syndrome, Autism, Alzheimer's and Downs Syndrome	Provides support in supported living, residential services, domiciliary care packages, outreach, short term breaks transitional services and supported employment
Nugent Care / Nugent Community Choices Head Office 99 Edge Lane Liverpool L7 2P	Service Manager 0151 261 2000 info@nugentcare.org <u>kate.herod@wearenugent.org</u> (Adults Services/finance) <u>Keith.wilde@wearenugent.org</u> (Head of Community)	Mental Health, Learning Disability, Acquired Brain Injury, Older people, Homelessness, Substance misuse, Deaf and Hard of hearing, Physical Disability	Learning Disability Individualised Day Services, Own Accommodation based care & support, Housing related support, Horticultural service, volunteer befriending, Supported volunteering, Care home provision.
Nursing Direct Healthcare Limited NWS House 1E High Street Purley Surrey CR8 2AF	Greg Palmer – Business Development <u>Greg.palmer@nursingdirect.co.uk</u> 0330 555 5000 Adjani Pennant - Operations Manager <u>Adjani.pennant@nursingdirect.co.uk</u> 0330 555 5000 Leanne Harris - Director Of Nursing	Positively Supporting and Empowering People with Learning Disabilities as equals from all ages Including diagnosis of: Mental health Physical disabilities Sensory disabilities	We are a complex care provider of services relating to Children's, Transitions and Adults with medical complexities or disabilities and support these service users within any setting or environment including Hospitals, Homes, Support Living or within the community. We have work with a minimum of 6-8

	Leanne@nursingdirect.co.uk 0330 555 5000	Acquired brain injury Autism Spectrum Disorders (ASD) Personality disorders Behaviours which challenge (including those with history within the criminal justice system). Palliative care, Nursing requirements, Dementia, Neurological conditions Fast Track Eating disorders Complex medical Personal Care Spinal conditions Learning Disabilities Live in care Elderly Care Respite Complex Care	hours per session. The team here have a depth of knowledge and experience, including Clinical Leads within specialisms i.e. Social Workers, Nursing, Registered Managers, PBS Managers (positive behavioural strategies) and Well-being Managers as well as an onsite Training Academy, where our accredited trainer can upskill candidates to deliver the service in special more complex cases. Benefits – Person centred approach Quality and experienced candidates Stringent compliance process Clinical assessing team Accredited Upskilling Training Academy Dedicated care coordinators CQC registered – Good Rating Registered Manager Access to advertising pathways Out Of Hours Service
Options for Supported Living First Floor St Nicholas House Old Churchyard Liverpool Merseyside L2 8TX	Kevin peacock 0151 236 0855 <u>Kevin.peacock@ofsl.or.uk</u>	Learning Disabilities	Outreach support for people living in their own home with family or carer, Supported Living for people who want to live in their own home with support. This can be up to 24 hours support and will include a staff team chosen by the person supported and their family

PCS Personal Care Services Ltd Suite 6 West Lancashire Investment Centre White Moss Bus Park Maple View Skelmersdale WN8 9TG	Nicola Connolly Director/Registered Manager 01695 553930 <u>nicola@personal-careservices.co.uk</u> <u>allocations@personal-care services.co.uk</u>	Adults/Young Adults, Learning Disability's, Autism, Mental Health, Acquired Brain Injury, Palliative Care, Parkinson's, Substance Misuse	Domiciliary Care
PSS Community Support Eleanor Rathbone House, Connect Business Village, 24 Derby Road, Liverpool, L5 9PR (Minimum of 2hr calls)	Jane O'Hare – Team Leader, PSS Jane.O'Hare@pss.org.uk 0151 486 9191 Jo Hancock – Head of Services, Homes & Communities, PSS <u>jo.hancock@pss.org.uk</u> 07912 493393	Support for anyone over the age of 16 who has a diagnosed physical or learning disability, acquired brain injury, sensory impairment or a mental health problem.	The support we provide can range from a few hours a week to full-time support. We support people to live as independently as possible whilst ensuring that their dignity is at the forefront of every plan and activity. Our service aims to enable people to achieve a higher standard of living and to enjoy their life to the full. This is achieved by focusing on, encouraging and facilitating; learning, education & employment, budgeting, the development of social skills, personal travel, the building of self confidence, the provision of information and advice, access to health & welfare services and the development of life skills.
Pulse Community Healthcare ^{2nd} Floor 57 Spring Gardens Manchester M2 2BY Only do a minimum of 4 hour calls	Existing business - macaulay.bowyer@acaciumgroup.com / macaulay.bowyer@nhs.net - 07957703165 – Service Delivery Manager <u>New business -</u> jermaine.humphrey@pulsenursingathome.co.uk - 07866 794 789 – Business Manager	We are a provider of specialist person centred complex care for both children and adults living within their own homes We support a variety of specialist needs; Acquired Brain Injury, Spinal Injury, Paediatrics, Palliative/End of Life, Neurological, Physical Disabilities Learning Disabilities, Mental Health. As well as supporting Clients with physical care needs, we support individuals to attend work or college or facilitate them to develop living or social skills	Working in close partnership with our clients and their families, friends, carers, commissioners, local organisations and hospital teams, we provide safe and effective healthcare services to people in their own homes and communities. We have a proven track record of supporting a wide range of short and long term complex care conditions and a reputation for delivering excellence across all aspects of case management.

Rialto Care Services Ltd 9 Bridge Road Blundellsands Liverpool Merseyside L23 6SA	0151 222 7971 tom@rialtocare.org	Learning Disability / Mental Health/ Physical Disabilities/ Complex needs	Specialise in 24/7 Supported Living packages. Domiciliary Care Services, Outreach work
Routes Healthcare 5 Blackthorne Cottage Office 4 – 7 Clocktower Park Longmoor Lane L10 1LD	Lisa Gomes Acting Registered Manager <u>lisagomes@routeshealthcare.com</u> 07514 645903	Complex and clinical services for children and adults	Specialists in spinal injury, ABI, complex, neuro, complex respiratory needs, behavioural needs and mental health champions. Clinically led - Nurse delegated tasks Level 1 to 3 We deliver a full suite of complex interventions including tracheostomy management, invasive ventilation, NG tubes, suction, manual evacuation, advanced medication via Apomorphine or Duadopa, PEG, Jej, cough assist, 02, Sats nebuliser, intermittent catheterisation. Clinical team of 10 and Branch Nurse 24/7 Branch and Clinical on-call Infrastructure to support complex discharges
Royal Mencap Area Office 4 th Floor St Hughes Building Stanley Road Bootle L20 3QQ	0151 934 7840 Sue Battin Area Operations Manager 07813831780 <u>Sue.battin@mencap.org.uk</u> Mark Crouch Regional Operations Manager 07776228967 <u>Mark.crouch@mencap.org.uk</u>	Learning disability, Complex Needs / PMLD / Autism	Providing person centred services to enable people to live the life they wish to lead. Offers specialist Support Living, out reach and community support services, including employment and leisure services. Mencap also offer community respite and short breaks services.

Santa Monica Healthcare Group Ltd 36 Vista Road Newton le Willows WA12 9ER	Marie Alderman Registered Manager 01925 223 030/ 07867 507 200 mariealderman@santamonicagroup.co.uk	Adults over the age of 18 years who require daily living support in order for them to be able to live independently. The service group will have, physical and cognitive impairment.	Providing person centered services for adults who require assistance with their activates of daily living and support to live independently. care/rehabilitation/resettlement pathways to further step down to complete independence
Secure Healthcare Solutions Grand Station Sun Street Wolverhampton WV10 0BF	Customer Support Team Tel: 0121 2859449 email: info@securehealthcaresolutions.co.uk	Specialising in Personal Care and Complex care for Service users from Children to Adults : Palliative Care, Physical Disabilities Paediatrics, Spinal Injuries, Acquired Brain Injuries, Autism, Tracheostomy and ventilator Care, Learning disabilities and specialist Mental Health,	Nurse led care provider working with all age groups from children to adults within the community in one's own home whether hourly calls, 24 hours or live in care services. All assessments are personalised to individual needs.
Select Support Regent House Regent Street Blackburn Lancashire BB1 6BH	Kurai Nyatanga Team Manager 01254 676565 <u>kurai.nyatanga@selectsupportpartnerships.com</u>	Learning Disabilities/Mental Health and Autistic Spectrum Conditions	Our company caters for service users with learning disabilities, mental health and dual diagnosis providing support living models within houses, groups of flats, home and access support.
SLC Raglin (Lifeways) Lawrie Courtney House 23 Greenland Street Merseyside L1 0BS	 Phil Tattersall is the development Manager Phil Tattersall <u>phil.tattersall@lifeways.co.uk</u> 07927584616 Gail Churchill is the area manager for Mental Health Services Gail Churchill <u>Gail.Churchill@Lifeways.co.uk</u> 07811 133251 Angela Charlesworth is the area manager for Learning Disability Services Angela Charlesworth <u>Angela.Price@Lifeways.co.uk</u> 07736 081029 	Learning Disabilities / Mental Health / Physical Disabilities (Adults). Complex needs/ challenging behaviour services.	Supported Living Services in a range of accommodation, including individual tenancies and Shared House. Domiciliary care services, Community outreach services, High Level services, Residential Care Services

	Amy Gilbert - Manager amy.gilbert@Lifeways.co.uk		
SOS Homecare Services Unit 8 Waterside Court Technology Campus St Helens, WA9 1UA	Gareth Rogerson Business Development Director 01744 752110 <u>GarethRogerson@soshomecare.co.uk</u> Kerry Linaker Registered Manager <u>Kerrylinaker@soshomecare.co.uk</u> 01744757564	Acquired Brian Injury, Learning Disabilities, Mental Health PSD, Challenging Behaviour, Care of the Elderly and Palliative Care. Physical and Sensory Disabilities.	Providing person centred services to enable people to live the life they wish to lead. Offers specialist Support Living, out -reach and community support services, including employment and leisure services. SOS also offer short breaks services.

Spring Forth Health Care Ltd 66 Long Lane Liverpool L9 7BD	Yvonne Gayakaya or Lucy Chahwanda 0151 317 6125 or 07428719935 yvonnegayakaya@springforthhealthcare.co.uk	Mental Health Conditions, Personal Care, Physical Disabilities, Care for adults under 65 years, Caring for adults over 65 years	SPRING FORTH Healthcare Ltd offers person centred care to meet the needs of vulnerable adults. The services are personalised for service user community support and supported living. We aim to provide an alternative to residential care or nursing home, and we empower our service users to choose the amount of support, how and when the have support so that they live an optimum life. This is achieved through promotion of standard of excellence in which Good Care Practices are followed. We have a vision of transforming lives and aim to deliver services, care and support with robust set of values. In addition, care and support is provided by highly trained and competent support workers.
Stonewood Complex Care Ltd Empress Business Centre 380 Chester Road Manchester M16 9EA	Tom Monaghan – Managing Director 0161 850 8080 <u>t.monaghan@stonewoodhealthcare.co.uk</u>	Care provision includes but is not limited to MND, Epilepsy, MS, Spinal Injuries, Brain Injuries, Complex Medication including timed, PEG, NG and IV routes. Tracheostomy and Laryngectomy care including suction and oxygen therapy and Ventilation support.	We provide complex and nurse led care to people aged 18 and over for a wide range of complex conditions. All care is tailored to the needs of the service user and is reviewed at least monthly by our team of Registered Nurses.
Sugarman Health & Wellbeing Ltd Suite 209, Cotton Exchange, 120 Bixteth Street, Liverpool, L3 9LQ	01513631958 (Opt 1) 07816883962 liverpool@sugarmanhealth.com	Learning Disability, Mental health, Physical Disabilities, Autistic Spectrum Disorders, Dementia and Alzheimer's, Complex Needs, Challenging Behaviours and support needs, Sensory Impairments, Acquired Brain Injuries, Spinal Injuries, Rehabilitation, Drug and Alcohol Dependence support.	Provide a range of support service including Complex Care, Independent Supported Living, Domiciliary and Home care, Continuing care. Hospital Discharge, Emergency out of hours care, Respite Services, Palliative Care, Live in Care, Support with Medication, Direct Payments, Personalised Budgets, 24 hour support, 24 hour On Call System, and community access.

Team Brain Injury Support Ltd Surety House Old Redbridge Road Southampton Hampshire SO15 0NE (84 hours p/w or 12 hours p/d)	Zakar Hussain Service Development Manager 07500 885533 zakar.hussain@teambi.co.uk	Providing support for Adult and Children with Acquired Brain Injury, TBI, Neurological, physical disabilities, Challenging Behaviour, Sensory Impairments, Spinal Cord Injury or multi complexity.	Specialist Neurological Support Workers/Rehab Assistants to care at home and in the community.
The Disabilities Trust 3 Westgate Court Silkwood Park Wakefield West Yorkshire WF5 9TJ	Michael Foley or Caro Drysdale Business.development@thedtgroup.org	Adults aged 18+ / Acquired Brain Injury / Autism / Learning Disabilities / Physical Disabilities / Challenging Behaviour / Complex needs / Dual Diagnosis / Mental Health / Forensic	Supported Living / Home Care / Domiciliary Care / Residential Care / Shared Accommodation / Transitional Living / Independent Hospital / Rehabilitation / Independence
Transition Care Co Ltd 99A South Road Waterloo Liverpool L22 0LR	Linda Dowling <u>linda@transitioncare.org.uk</u> 0151 949 0156	Adults with learning disability	Supported Living Services. We also support People with Mental Health needs, Acquired Brain Injury ,Personality Disorders ,Behaviour which may challenge others ,Autism and Asperger's, Complex Needs, Adults who have spent time in residential Care and are moving towards independent living or transitioning to adulthood. We specialise in 24/7 Supported living providing tenancies and support .We also provide Domiciliary Care Services and Community support. We can facilitate emergency placements
Unite Healthcare Ltd 14 Tasker Terrace Rainhill St Helens L35 4NX	Claire Butler Managing Director 0151 493 2212 heidi@unitehealthcare.co.uk	Caring for adults over 65 yrs Caring for adults under 65 yrs Caring for children (0 - 18yrs) Dementia, Learning disabilities Physical disabilities, Sensory impairments	Supported Living Services
	Aime Dobinson		

United Response 2nd Floor, Lloyd House Orford Court Greenfold Way Leigh Lancashire WN7 3XJ	Development Manager NW Mark Dyer Development Manager 01942 263500 northwest.division@unitedresponse.org.uk	Adults with learning disabilities. Adults with mental health needs and physical disabilities. People with sensory impairment, acquired brain injury, forensic support needs and people at transitions age.	Offers support to people with learning disabilities, mental health needs and physical disabilities. UR delivers everything from 24-hour support to helping a person living in their own flat to find employment.
Voyage Care Wall Island Birmingham Road Lichfield WS14 0QP	Tendering Team 01543 484 677 <u>tendering@voyagecare.com</u>	Supports adults with diverse needs including learning disabilities, autistic spectrum conditions, acquired brain injury, physical disabilities, sensory impairments, mental health conditions, challenging behaviour, forensic histories and other complex health needs.	Offers flexible person-centred support to people living alone, with family/carers, or in shared tenancies. Support packages range from 1 hour per week to 24/7 support. Work with individuals to establish their priorities and how support can be tailored to meet their needs. Also provide residential, nursing and respite/short breaks services.
Wings Care 17-19 New Hall Cottages Liverpool L10 1LD	Charlotte Hind c.hind <u>@wingscare.co.uk</u> <u>info@wingscare.co.uk</u> 0151 372 0522	Support individuals with learning disabilities including complex autistic spectrum disorder, mental illness, dual diagnosis, forensic background and acquired brain injury	Wings Care offer residential intensive support Also offer Respite, Emergency Respite, short term recovery and work with local landlords to support individuals in there own tenancy.
<u>Your Life Your Way Services</u> Suite G3 & G4 Northwich Business centre, meadow street, Northwich, Cheshire CW9 5BZ	Lisa Seddon Health & Social Care Operations Manager 07940268817 / 01606 331217 Email: <u>lisa.seddon@ylyw.org.uk</u> Holly Matthews Registered Manager 07710 703480 / 01606 331217 Email: <u>holly.matthews@ylyw.org.uk</u>	We provide services to all age ranges including children, with all disabilities including challenging behaviour and complex health.	We provide services across the North West which are funded by either a local authority, CCG or self-funded. We provide support to those people accessing commissioned funding, Direct paymen individual service fund or a Personal Health budget (Notional and third party).

Rapha Care & Support Solutions Office 113, The Liverpool Film Studios 105 Boundary Street, Liverpool, L5 9YJ 03335772216	Ese Olowofoyekun 07840823393 Adey Idris-Olayinka 07593239138	Specialised Dementia Care.	Domiciliary Care Supported Living Provision
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