



**ST HELENS**  
BOROUGH COUNCIL

# Domiciliary Care – Approved List

## 2024/25

Effective from 01.08.23

## People's Services

## Domiciliary Care Services – Approved List

### 1 Introduction

Personal domiciliary care means help with everyday living tasks such as getting up and getting dressed, washing, bathing. Agencies providing this type of care must be registered with the regulatory body for care services, the Care Quality Commission (CQC). These agencies are regularly inspected and reviewed to ensure that minimum standards are met.

The information provided below identifies all registered agencies currently providing domiciliary care services within the borough of St. Helens on behalf of the Council or independently of it.

The detail provided is based upon information obtained from CQC and individual providers and includes contact details including whether the provider has an email address.

Information on provision can change and should you wish to check any registration detail you are advised to contact CQC to establish that the domiciliary care provider holds the appropriate registration.

You can contact CQC on 03000 616161 or alternatively via the website by using the link below:-

[www.cqc.org.uk](http://www.cqc.org.uk)

### 2 Care Standards

All care providers must by law be registered with CQC and are inspected against a set of essential standards of quality and safety. CQC carry out regular inspections and the results of these are available via the CQC website together with their rating of each provider. From April 2015 providers are required to display details of their ratings.

The Council also undertakes its own regular performance monitoring designed to ensure that standards are maintained at all times.

### 3 Contracts

All providers listed are contracted to provide services on behalf of the Council. These contracts were awarded via a tender process undertaken in 2023 and are subject to regular compliance monitoring.

The list indicates any specific wards within which the provider advises they are able to provide services.

The providers listed as Tier 1 have electronic call monitoring in place and are the first providers the Council would approach. Tier 2 providers do not currently have electronic call monitoring and are approached should Tier 1 providers be unable to pick up a commissioned package.

Should you require any assistance in respect to this information you can contact the Market Relationships Team on 01744 67 3492 or via email at [marketrelationships@sthelens.gov.uk](mailto:marketrelationships@sthelens.gov.uk)

**Domiciliary Care Services – Approved List**

**TIER 1 – LIST OF CONTRACTED PROVIDERS (CQC REGISTERED) WITH ELECTRONIC CALL MONITORING**

Company Details	Contact	Tel No	Email Address	Billinge and	Eccleston	Moss Bank	Rainford	Windle	Blackbrook	Earlestown	Haydock	Parr	Newton	Bold	Rainhill	Sutton	Thatto Heath	Town Centre	West Park
<b>Yes Care Service Ltd</b> Unit 8, Waterside Court Pocket Nook Street WA9 1UA	Lisa Brooks	03300021350 option 2	branch@yes-care.co.uk sthelens@yes-care.co.uk lisa.brooks@yes-care.co.uk	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
<b>Abicare Ltd</b> North West Office 106 Dallam Court Dallam Lane Warrington WA2 7LT	Olajide Aiyenitaju  Adebola Olanisha	0161 518 2999	care@abihealth.co.uk	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
<b>Able Support Ltd</b> Able House 1 Micklehead Business Village St Michaels Road St Helens WA9 4YU	Debbie Lee  Michelle Moynes	01744 853190	michelle.moynes@ablesupport.co.uk debbie.lee@ablesupport.co.uk	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
<b>ALC Supported Living</b> 9 Molineux Avenue, Liverpool, L14 3LT	Angeline Chikuruwo	07727349776	info@alcsupportedliving.co.uk	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y

## Domiciliary Care Services – Approved List

Company Details	Contact	Tel No	Email Address	Billinge and	Eccleston	Moss Bank	Rainford	Windle	Blackbrook	Earlestown	Haydock	Parr	Newton	Bold	Rainhill	Sutton	Thatto Heath	Town Centre	West Park
<b>Benhall Care</b> The Outset, Sankey Street Warrington WA1 1NN	Franklin	01925361885 07487300828 07780432505	info@benhallcare.co.uk	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
<b>Best Care Liverpool</b> Best Care Liverpool Limited Suite 3, Mere One 101 Leaside, Elton Head Road St. Helens, WA9 5GG	Primrose Matsega	01618206007 office  OOH 07361 256 653	tom@bestcareliverpool.co.uk gladys@bestcareliverpool.co.uk primrose@bestcareliverpool.co.uk sandra@bestcareliverpool.co.uk helens@bestcareliverpool.co.uk	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
<b>Jan Walsh &amp; Co Ltd T/A Bluebird (St Helens)</b> 70 Cambridge Road St Helens WA10 4HD	Caitlin Bradley	01744 759 526 office & OOH number	sthelens@bluebirdcare.co.uk caitlinbradley@bluebirdcare.co.uk	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
<b>Brew 13 Services Limited T/a Lumina Care</b> Unit 16 Waterside Court St Helens Merseyside WA9 1UA	Ged Brew Rebecca Pinder Joanne Smith Caroline Morland	01744 902060 07917 993792	Rebecca.pinder@luminacare.co.uk ed.Brew@Luminacare.co.uk	Y	Y	Y	Y	Y	Y	N	Y	Y	N	Y	Y	Y	Y	Y	Y

## Domiciliary Care Services – Approved List

Company Details	Contact	Tel No	Email Address	Billing and	Eccleston	Moss Bank	Rainford	Windle	Blackbrook	Earlestown	Haydock	Parr	Newton	Bold	Rainhill	Sutton	Thatto Heath	Town Centre	West Park
<b>C4 Care Ltd</b> Suite 4.4 Century House Hardshaw Street St Helens WA10 1QU	Elizabeth Greenfield  Out of Hours contact: Hayder	0161 641 1307  0161 641 1299	Hayfas@c4-care.com elizabethg@c4-care.com	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
<b>Candour Care</b> Centrix House, Oak 3 26 Crow Lane East Newton le Willows WA12 9UY	Paul & Ashley (Directors)  Kim (Supervisor)  Praise (co-ordinator)	01744 775663	paul@candourgroup.org.uk ashley@candourgroup.org.uk kim@candourgroup.org.uk praise@candourgroup.org.uk	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
<b>Care at Home Group</b> Unit W13 Warrington Business Park Long lane Warrington WA2 8TX	Kirsty Evans/ Karl Jacobie	01925 652 800	caresthelens@cahg.co.uk	Y	N	Y	N	Y	Y	Y	N	Y	Y	Y	Y	Y	N	Y	N
<b>Comfort Call</b> 62 Laburnum House, Chestnut Grove, Wavertree, Liverpool, L15 8HF	Diana Wrest Manager  Alison Holden	0151 213 0196	Alison.holden@comfortcall.co.uk Diana.wrest@comfortcall.co.uk	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y

## Domiciliary Care Services – Approved List

Company Details	Contact	Tel No	Email Address	Billinge and	Eccleston	Moss Bank	Rainford	Windle	Blackbrook	Earlestown	Haydock	Parr	Newton	Bold	Rainhill	Sutton	Thatto Heath	Town Centre	West Park
<b>Eclipse</b> Unit 52-54, The Bold Business Centre Bold Lane, St Helens WA94TX	Julie Hughes Jon Hughes	01925 390794 <b>OOH</b> 07717130327	admin@eclipsecaresolutions.com, eclipsecaresolutions@gmail.com	N	Y	N	N	Y	Y	Y	Y	Y	Y	Y	N	Y	Y	Y	Y
<b>Essential Homecare Ltd</b> 14 Airton Place, Wigan WN3 5JU	Steve Cheetham & Angela Purcell	01942 380135	info@essentialhomecare.uk	Y	N	N	N	N	N	N	N	N	N	N	N	N	N	N	N
<b>Fab Social Care Ltd</b> Cinnamon House Cinnamon Park, Crab Lane Fearnhead Warrington WA2 0XP	Berry Choga (Reg Manager) Joyline Chiweshe Amanda Obekusu	01270878263 07367569540 (Duty)	info@fabsocialcare.co.uk	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y

## Domiciliary Care Services – Approved List

Company Details	Contact	Tel No	Email Address	Billinge and	Eccleston	Moss Bank	Rainford	Windle	Blackbrook	Earlestown	Haydock	Parr	Newton	Bold	Rainhill	Sutton	Thatto Heath	Town Centre	West Park
<b>Flawless Care Services Ltd</b> Office 1, Vale House Business Centre, Aston Lane North, Preston Brook, Runcorn WA7 3PZ	Thandiwe Nyoni	01226 593 172 07480 852 070	contracts@flawlesscareservices.com info@flawlesscareservicesltd.com	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
<b>Hand in Hand Homecare Agency</b> Limited. Unit 1 Waterside Court St Helens WA9 1UA	Gaynor Denaro Or Danny Jarvis	01744 775712	handinhandhomecare@hotmail.com gaynor.denaro@handinhandhc.co.uk	Y	N	Y	N	N	Y	Y	Y	Y	Y	N	N	N	N	Y	N
<b>Hannah's Homecare</b> Suite 1d, Gilbert Wakefield House, 67 Bewsey Street, Warrington, WA2 7JQ	Margaret Chingombe	01925 259111	info@hannahshomecareltd.co.uk	N	Y	Y	N	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
<b>Haydock Community Care</b> 204 Clipsley Lane, Haydock, St Helens WA11 0HU	Caroline McMenany  Katie Scott  Charlotte Williams	01744 752588 OOH 07378640044	haydockcommunity@live.co.uk	Y	N	Y	N	N	Y	N	Y	N	Y	N	N	N	N	N	N

## Domiciliary Care Services – Approved List

Company Details	Contact	Tel No	Email Address	Billing and	Eccleston	Moss Bank	Rainford	Windle	Blackbrook	Earlestown	Haydock	Parr	Newton	Bold	Rainhill	Sutton	Thatto Heath	Town Centre	West Park
<b>Heron Care Ltd</b> Unit 4 Helsby Court Sinclair Way Prescot Business Park Liverpool L34 1PB	Paul Bartley	0151 430 0033	enquiries@heroncare.com paul.bartley@heroncare.com	N	Y	N	N	Y	Y	N	N	Y	N	N	Y	Y	Y	Y	Y
<b>Home Instead Senior Care</b> Suite 2, Fifth Floor, Century House Hardshaw Street, St Helens WA10 1QU  <b>Winspear Garth Senior Care Ltd - T/A - Home Instead St Helens</b>	Registered Manager - Charlotte McGregor  Operations Director - Ben Smith	01744 778978	brokering@sthelens.homeinstead.co.uk  charlotte.mcgregor@homeinstead.co.uk  ben.smith@homeinstead.co.uk	N	Y	Y	N	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
<b>ICare (GB) Limited</b> The Heath Business Park, Runcorn, Cheshire, WA7 4QX	Cenay Thomas	0151 549 0070	sthelenscare@icaregroup.co.uk	N	Y	N	Y	Y	N	N	N	Y	N	Y	Y	Y	Y	Y	Y



## Domiciliary Care Services – Approved List

Company Details	Contact	Tel No	Email Address	Billinge and	Eccleston	Moss Bank	Rainford	Windle	Blackbrook	Earlestown	Haydock	Parr	Newton	Bold	Rainhill	Sutton	Thatto Heath	Town Centre	West Park	
<b>Kreative Care Services Ltd</b> 224a Boundary Road St Helens WA10 2LN	Ntombikayise Dube  Dr Nkululeko Sibanda	01709279753  07455344092  07868211672	sthelenspackages@kreativecare.co.uk	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	
<b>Lancaster Leyland Care Ltd (Second to None)</b> 115 Greenfield Road, Dentons Green St Helens WA10 6SH	Suzanne Lancaster	01744 735544	Second_to_none@hotmail.co.uk	N	Y	Y	N	Y	Y	N	N	N	Y	Y	N	Y	Y	Y	Y	N
<b>Local Solutions</b> 105A Cherryfield Drive Kirkby Liverpool L32 8SA	Liam Kennedy	0151 318 9178	hcreviews@localsolutions.org.uk	N	N	N	N	Y	N	Y	Y	Y	Y	Y	N	Y	N	N	N	
<b>Longway Avenues</b> Unit 17, Lea Green Business Park, Eurolink, St Helens WA9 4TR	Virginia Ncube  Lee Ncube	(OOH) 07986 477 734  07411 402 490	longwayavenues@gmail.com	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	

## Domiciliary Care Services – Approved List

Company Details	Contact	Tel No	Email Address	Billinge and	Eccleston	Moss Bank	Rainford	Windle	Blackbrook	Earlestown	Haydock	Parr	Newton	Bold	Rainhill	Sutton	Thatto Heath	Town Centre	West Park
<b>Mayden Support Ltd</b> 1 Froghall Lane Warrington WA2 7JJ	Cath Appleby	01925 506128	info@maydensupport.co.uk	Y	N	Y	Y	N	N	Y	Y	Y	Y	N	N	Y	N	N	N
<b>Master Quality Healthcare</b> Suite 1.3, First Floor, Century House, Hardshaw Street, St Helens, WA10 1QU	Jackie Matuka	01744808872  Emergency POC 07498 879050	contracts@mqhealthcareservices.co.uk	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
<b>Mukundi Limited</b> 123 Crab Lane, Fearnhead, Warrington, Cheshire WA2 0XP	Samantha Gosha	07787031704 Office & OOH number	admin@mukundi.co.uk	N	Y	Y	Y	Y	Y	Y	Y	Y	N	Y	Y	Y	Y	Y	Y
<b>NFC Health &amp; Social Care Ltd</b> First Floor, Eccleston Park Trade Centre, Prescot Road, WA10 3BZ	Danielle Matthews	01744 24556	enquiries@nfchasc.co.uk enquiries@nfccare.co.uk manager@nfchasc.co.uk	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y

## Domiciliary Care Services – Approved List

Company Details	Contact	Tel No	Email Address	Billinge and	Eccleston	Moss Bank	Rainford	Windle	Blackbrook	Earlestown	Haydock	Parr	Newton	Bold	Rainhill	Sutton	Thatto Heath	Town Centre	West Park	
<b>New Day Care Ltd</b> Suite 3 and 4 Westway House 42-44 Bridge Street Newton-Le-Willows WA12 9QT	Lyn Leitch	01925 407576	info@ndcaregivers.co.uk	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	
	Danielle MacDonald	07907077584	Danielle.macdonald@ndcaregivers.co.uk	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	
<b>New Leaf Care Limited</b> 36 Bluebell Avenue Wigan WN6 8NS	Precious Murefu	01942557142Or 07930983813	admin@newleaf-care.co.uk preciousmurefu@newleaf-care.co.uk	Y	N	Y	Y	N	N	N	Y	N	Y	N	N	N	N	Y	N	
<b>Quartz Care Limited</b> Offices 6 & 7 Rainhill Business Centre 232a Rainhill Road St Helens L35 4LD	Fearn Jones	0151 459 4776	fearn@quartzcare.co.uk	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	
	Samantha Lunt		manager@quartzcare.co.uk	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
			office@quartzcare.co.uk	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
<b>Rainbow Care Solutions Ltd</b> Suite 3 Oak Tree Park Century House Hardshaw St, St Helens WA10 1QU	Lauren Johnson	01744 410665	merseyside@rainbowcaresolutions.co.uk	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	
	Dalitso Ngoma		dalitso@rainbowcaresolutions.co.uk	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y

## Domiciliary Care Services – Approved List

Company Details	Contact	Tel No	Email Address	Billinge and	Eccleston	Moss Bank	Rainford	Windle	Blackbrook	Earlestown	Haydock	Parr	Newton	Bold	Rainhill	Sutton	Thatto Heath	Town Centre	West Park
<b>Red Robin</b> 34 Hall Street St Helens WA10 1DL	Karen Kenny	01744 411333	referrals@redrobinhomecare.co.uk Hello@redrobinhomecare.co.uk	N	Y	Y	N	Y	Y	N	Y	Y	N	N	N	Y	Y	Y	Y
<b>SOS Homecare Ltd</b> Suite 2, Worsley House, Windle Street, St Helens, WA10 2BL	Gareth Rogerson	01744 757564	garethrogerson@soshomecare.co.uk sosreferrals@soshomecare.co.uk	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
<b>Together Care</b> Care Solutions (St Helens) Ltd, Enterprise Greenhouse, St Helens Chambers, St Helens WA10 1FY	Michael Burke	01744 415 – 415  Mobile: 07756 815 563	michael@together-care.co.uk	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
<b>The Integral Care Hub</b> 66 North John Street St Helens WA10 2JT	Owen Kanengoni Bliss Chakweza	01744 325 050 (main office & OOH number)	info@icarehub.co.uk	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
<b>Unite Healthcare Ltd</b> 14 Tasker Terrace Rainhill St Helens	Heidi O'Neale	0151 493 2212	Enquiries@unitehealthcare.co.uk	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y

## Domiciliary Care Services – Approved List

Company Details	Contact	Tel No	Email Address	Billinge and	Eccleston	Moss Bank	Rainford	Windle	Blackbrook	Earlestown	Haydock	Parr	Newton	Bold	Rainhill	Sutton	Thatto Heath	Town Centre	West Park
				Seneley Green															
<b>Choices Homecare Merseyside Ltd (Formerly Warren)</b> Essex House, Middle Unit 2, Bridle Road, Bootle L30 4UE	Sarah Hughes  Christine Howard	0151 924 1999	referrals@warrencare.co.uk	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y

## TIER 2 – LIST OF CONTRACTED PROVIDERS (CQC REGISTERED) WITHOUT ELECTRONIC CALL MONITORING

Company Details	Contact	Tel No	Email Address	Billinge and	Eccleston	Moss Bank	Rainford	Windle	Blackbrook	Earlestown	Haydock	Parr	Newton	Bold	Rainhill	Sutton	Thatto Heath	Town Centre	West Park
				Seneley Green															
<b>Brown's Short Break</b> Respite Ltd Nunn Street Parr St Helens WA9 1SF	Alan Brown	01744 778357	alanbrown@bsbr.org.uk	N	Y	Y	Y	Y	Y	Y	Y	Y	Y	N	N	Y	Y	Y	N
<b>Victoria Community Care Ltd</b> Unit 6, Helsby Court Prescot Business Park Prescot Merseyside L34 1PB	Bernadette Thomas	0151 545 2836  0151 546 4400 (office)	office@vccl.biz gill.begley@vccl.biz bthomas@vccl.biz	N	Y	N	N	N	N	N	N	N	N	N	Y	N	Y	N	N

## Domiciliary Care Services – Approved List