



St Helens Crematorium & Bereavement Services update to all Funeral Directors, Colleagues, Celebrants, Officiants, Clergy, Memorial Masons & Cemetery Visitors (December 2023 edition)

THANK YOU TO YOU ALL

We would just like to take the opportunity to thank you all for your continued support and care provided to the bereaved and their families and friends at this time and throughout the year. We also wish you a peaceful and safe Christmas and New Year, we hope that the New year will bring hope, peace and kindness to all. We want to continue the great partnership of working together to help and provide our communities with the best services we can, to help ease the pain of losing a loved one. If you want to be added to our 'Bereavement Services' regular updates email contacts list, please let the Team know your email address and contact details so we can add you to the list, this includes updates on events, meetings, service updates, etc.



Christmas Opening hours Bereavement Services Week commencing 18th December 2023

Date	Cemetery & Crematorium Office Reception opening hours Face to Face or telephone or email enquires	Crematorium for Funeral Services	Cemetery for Funeral Services & appointments	Vehicular access to Cemetery for disabled access
Mon 18.12.2023 Normal working hours	8.45am to 4.30pm	8.30am – 4pm	9am-2.30pm	8.45am- 4pm
Tue 19.12.2023 Normal working hours	8.45am to 4.30pm	8.30am – 4pm	9am – 2.30pm	8.45am - 4pm
Wed 20.12.2023 Normal working hours	8.45am to 4.30pm	8.30am – 4pm	9am – 2.30pm	8.45am - 4pm
Thurs 21.12.2023 Normal working hours	8.45am to 4.30pm	8.30am – 4pm	9am – 2.30pm	8.45am – 4pm
Friday 22.12.2023 Normal working hours	8.45am to 4.30pm	8.30am – 2.30pm	9am – 2pm	8.45am - 4pm

Week Commencing Monday 25th December 2023

Date	Cemetery & Crematorium Office Reception opening hours Face to Face or telephone or email enquires	Crematorium for Funeral Services	Cemetery for Funeral Services & appointments	Vehicular access to Cemetery for disabled access
Mon 25.12.2023 Bank Holiday	Closed due to Bank Holiday	Closed due to Bank Holiday	Closed due to Bank Holiday	9am - 4pm
Tue 26.12.2023 Bank Holiday	Closed due to Bank Holiday	Closed due to Bank Holiday	Closed due to Bank Holiday	9am - 4pm
Wed 27.12.2023 Normal working hours	8.45am to 4.30pm	8.30am - 3pm	9am - 2.30pm	8.45am - 4pm
Thurs 28.12.2023 Normal working hours	8.45am to 4.30pm	8.30am - 3pm	9am-2.30pm	8.45am - 4pm
Friday 29.12.2023 Normal working hours	8.45am to 4.30pm	8.30am - 3pm	9am - 2pm	8.45am - 4pm

Week Commencing Monday 1st January 2024

Date	Cemetery & Crematorium Office Reception opening hours Face to Face or telephone or email enquires	Crematorium for Funeral Services	Cemetery for Funeral Services & appointments	Vehicular access to Cemetery for disabled access
Mon 01.01.2024 Bank Holiday	Closed due to Bank Holiday	Closed due to Bank Holiday	Closed due to Bank Holiday	9am - 4pm
Tue 02.01.2024 Returns to normal working hours after holidays	8.45am to 4.30pm	8.30am - 4pm	9am - 2.30pm	8.45am - 4pm

The Book of Remembrance Building will be open every-day between 9am - 4pm on normal working days.

At Weekends and Bank Holidays it will be open between 10am till 4pm, this includes Christmas Day, Boxing Day and New Years Day.

Registrars Opening & contact details for the registration of Deaths in St Helens for the Christmas and New Year period 2023/24.

Would you please ensure that all staff are made aware of these arrangements and that relatives are made aware that registrations are still being triaged by telephone first. Telephone the Office on 01744 673395, during the following hours.

MONDAY	25 DECEMBER 2023	CLOSED (Bank holiday)
TUESDAY	26 DECEMBER 2023	CLOSED (Bank holiday)
WEDNESDAY	27 DECEMBER 2023	9.00 – 4.00pm
THURSDAY	28 DECEMBER 2023	9.00 – 4.00pm
FRIDAY	29 DECEMBER 2023	9.00 - 3.00pm
MONDAY	1 JANUARY 2024	CLOSED (Bank holiday)
TUESDAY	2 JANUARY 2024	Usual hours apply.

The service will be available to issue emergency funeral documents for faith funerals via on call arrangements between the hours of 10 – 12 noon over the holiday weekends/Bank holidays except Christmas Day, this is by appointment only on 01744 676728.

Number of expected visitors to the Cemetery & Crematorium

Between Monday 20th December and Saturday 25th December 2022 (Christmas Day) there were 10,404 visitors in vehicles, peak time is 12noon till 2pm.